

MODEL COMPLAINT FORM

place: _____, date: _____

APMAR TRADE sp. z o.o.
ul. Jana Szczyrki 11
54-426 Wrocław, Poland
Email: support@techland-merch.com

Address for product returns:

APMAR TRADE sp. z o.o.
ul. Jana Szczyrki 11
54-426 Wrocław, Poland

I. Consumer's Details:

Name and surname: _____

Address:

Email:

Contact telephone number:

II. Transaction Information:

Date of purchase: _____

VAT Invoice number: _____

Order number:

III. Information about defect in the product purchased and the right that the Consumer wishes to exercise

Date of finding the defect:

Detailed description of the defect (to enable us to verify the defect please attach photographs showing the defect; in case of no photographs, we may ask for them to be sent at a later stage of the complaint procedure):

Right*: _____

In the event of withdrawal from the contract/reduction of the price, funds should be reimbursed to my bank account held with _____, account number:

date and Consumer's signature

**Indicate which right you wish to exercise, i.e. whether you request that the product be replaced with a new defect-free product; that the defect be remedied (repair); that the product's purchase price be reduced; or whether you want to withdraw from the contract; a detailed description of your rights can be found in the Terms and Conditions that are available at:<https://techland-merch.com/online-shop-terms-and-conditions-cterm-18.html>. Please note that up-to-date information on how do we process your personal data can be found here: <https://techland-merch.com/privacy-policy-cterm-37.html>*