

MODEL COMPLAINT FORM

place: _____, date: _____

APMAR TRADE sp. z o.o.
ul. Jana Szczyrki 11
54-426 Wrocław, Poland
Email: support@techland-merch.com
Phone number: + 48 535 170 086

Address for product returns:
APMAR TRADE sp. z o.o.
ul. Jana Szczyrki 11
54-426 Wrocław, Poland

I. Consumer's Details:

Name and surname: _____

Address: _____

Email: _____

Contact telephone number: _____

II. Transaction Information:

Date of purchase: _____

VAT Invoice number: _____

Order number: _____

III. Information about non-conformity of the product with the Contract and the right that the Consumer wishes to exercise

Date of finding the non-conformity of the product with the Contract:

Detailed description of the non-conformity of the product with the Contract (please attach photographs showing such non-conformity; in case of no photographs, we may ask for them to be sent at a later stage of the complaint procedure):

Right*: _____

In the event of withdrawal from the contract/reduction of the price, funds should be reimbursed to my bank account held with _____, account number:

date and Consumer's signature

**Indicate which right you wish to exercise, i.e. whether you request that the product be replaced with a new one; reparation of the product); that the product's purchase price be reduced; or whether you want to withdraw from the Contract; - a detailed description of your rights can be found in the Terms and Conditions that are available at:<https://techland-merch.com/online-shop-terms-and-conditions-cterm-18.html>. Please note that up-to-date information on how do we process your personal data can be found here: <https://techland-merch.com/privacy-policy-cterm-37.html>*